

# Breville Coffee Machine: 5 Common Fixes

London Ontario homeowner quick guide

## Run these checks in order before calling for service

### 1 Pull and rinse the water tank

Empty, refill with filtered water, check the intake screen at the bottom.

### 2 Open the steam wand for 30 seconds

Forces trapped air out of the thermocoil. Solves about half of all no-water complaints.

### 3 Run a full descale cycle

Use Breville official descaler or 1:1 white vinegar. Full cycle is about 25 minutes.

### 4 Check the grinder upper burr is locked

Lift it out, wipe burr oil, drop it back in until it clicks and locks.

### 5 Inspect the group head gasket for leaks

If water drips while pulling a shot, gasket needs swapping (12 CAD part, 20 minute job).

### 6 Verify grind size against your dose

18 g basket, 18-20 g dose, grind step 5-8 for the Barista Express.

### 7 Add a charcoal water filter

Cuts London ON tap water hardness in half and doubles time between descales.

## When to call a technician

If the pump runs continuously without pressure after a full descale, if you smell anything burning, if the machine trips a breaker, or if water is leaking from inside the chassis, unplug the machine and call a qualified appliance technician.

## Typical repair costs (London ON, 2026)

Descaling service (in shop)	60 to 110 CAD
OPV / pump assembly	150 to 280 CAD
Thermocoil replacement	220 to 380 CAD
Group head gasket kit	45 to 90 CAD
Grinder burr set	75 to 140 CAD
Diagnostic call	70 to 120 CAD

**Need a tech? Same-day service in London ON, Woodstock, Ingersoll, St. Thomas.**