

Stove Top Troubleshooting Checklist

Five steps for a dead cooktop, from Max Appliance Repair London

Start with the free checks

1 Reset the breaker

A tripped breaker is the top cause of a totally dead cooktop.

2 Confirm the plug is seated

Ranges use a dedicated outlet that can work loose after cleaning.

3 Check the control lock

A child or control lock disables the surface. Check the manual.

4 Dry off touch controls

Moisture on a glass touch panel can block the controls.

Narrow down the fault

1 Watch the display

Dead display means power. Working display means a switch, element, or board.

2 Swap one element for another

Confirms whether the element or the socket is at fault on coil stoves.

3 Note any error code

A code is the appliance naming its own problem. Write it down.

Safety and gas

1 Unplug before inspecting

Always cut power before reaching inside the appliance.

2 Clean a gas burner only

Clear the ports and seat the cap; leave all gas repairs to a TSSA-licensed pro.

3 Smell gas? Leave and call

Do not touch switches. Leave the home and call your utility or 911 from outside.

Appliance acting up in London, Ontario and the surrounding area? We can help.

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